WSIS Forum 2011: Open Consultations on Thematic Aspects and New Innovative Format

Review Meeting: Action Line C7 – e-Government

The Sixth Facilitation Meeting of Action Lines C1, C7eGovernment and C11 during the WSIS Forum 2011 will continue providing a platform to create synergies among different stakeholders for more effective knowledge sharing and collaboration to ensure the WSIS implementation at the international, regional and national levels. The meeting could contribute to further coordination of major stakeholders’ activities (UN agencies, OECD, EU, The World Bank, WEF, etc.) to support strategic planning and implementation of accessible, inclusive and participatory governments. One of the current trends for e-government development is active and strong citizens’ and businesses’ involvement in public services delivery. This tendency is based on an unprecedented accessibility and openness of public administrations data and possibilities for citizens and businesses to build value added public services on top of it. It is also one of the challenges for governments to have reliable set of indicators and methodologies to measure new emerging effects of Government 2.0 development.

Division for Public Administration and Development Management of the Department of Economic and Social Affairs (DPADM/DESA), in cooperation with the International Telecommunications Union (ITU), will organize an international workshop entitled “Government 2.0: The Next Generation in Public Service Delivery”, to take place in Geneva, Switzerland, on 19 May 2011, during the 2011 annual follow-up meetings of the World Summit on Information Society (WSIS).

The workshop will serve as an enabling platform of WSIS, for an international and multidisciplinary (public officials, academia, civil society and private sector stakeholders) group of experts, and national practitioners, to share their experiences and exchange practices on e/m-government, including strategies for designing, implementing, and evaluating Government 2.0 services, that have proven viable and brought about lasting development results in different socio-economic and cultural contexts. The workshop sessions will provide opportunities for participants to interact with speakers, in order to develop new capacities for designing and implementing successful programs and policies in Government 2.0, as well as to create or strengthen international networks of stakeholders and practitioners of Government 2.0.

The one-day workshop will include one plenary and three thematic sessions on selected topics on Government 2.0. Each session will include presentations followed by open discussions. The sessions will include the following:

- Plenary: Discussion on overall approaches, trends, best practices and key challenges in Government 2.0 as the next generation in public service delivery.
- Session II: Open (Linked) Data and Social Networks Services for Public Services Delivery.
Session III: Strategies for ubiquitous, inclusive, equitable and efficient public service delivery.

The anticipated number of Workshop participants is 40 with the below profile of both self-funded and UN-funded participants is as follows:

- Government and public administration officials.
- Key citizens’ e/m-government experts from academia and research institutions.
- Civil society and private sector representatives.
- Staff from the United Nations system.

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